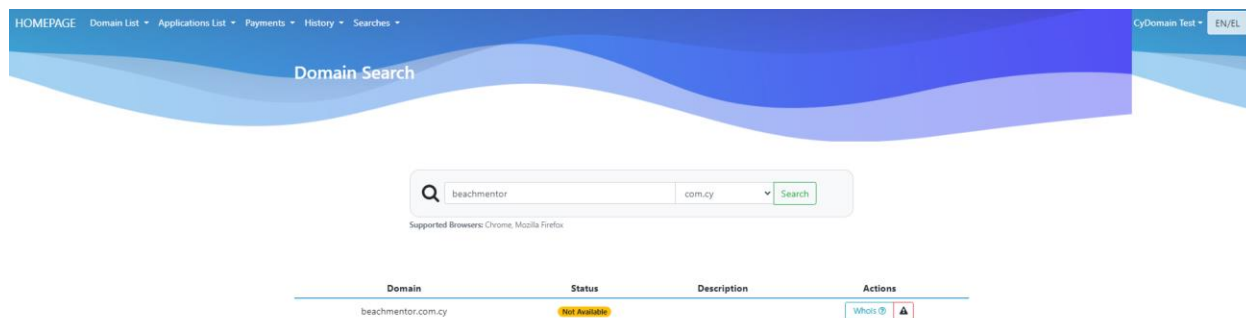


Dispute resolution procedure

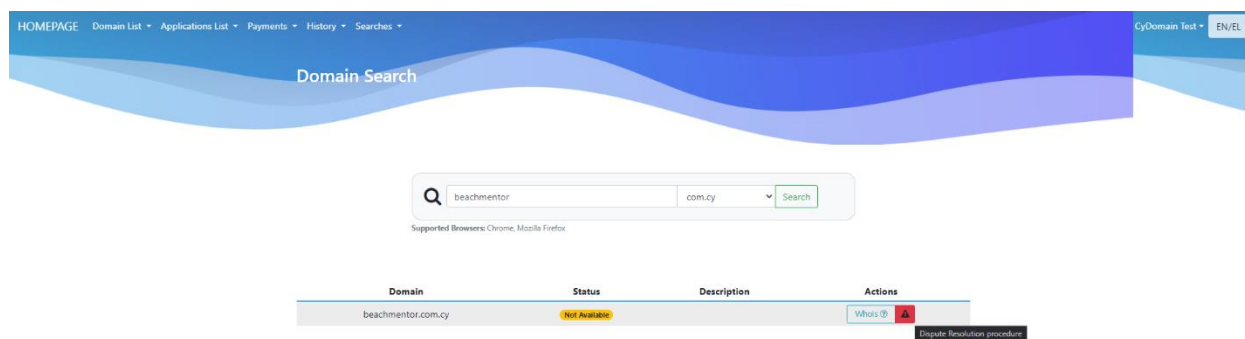
1. Sign in to your account
2. Type the name of the domain name for which you will submit request for “Dispute Resolution Procedure”



The screenshot shows the 'Domain Search' page. At the top, there is a navigation menu with 'HOMEPAGE', 'Domain List', 'Applications List', 'Payments', 'History', and 'Searches'. On the right, there is a language selector for 'CyDomain Test' with 'EN/EL' options. The main heading is 'Domain Search'. Below it is a search input field containing 'beachmentor' and a dropdown menu set to 'com.cy', with a 'Search' button. Below the search bar, it says 'Supported Browsers: Chrome, Mozilla Firefox'. A table displays the search results:

Domain	Status	Description	Actions
beachmentor.com.cy	Not Available		Whois ⓘ ⚠

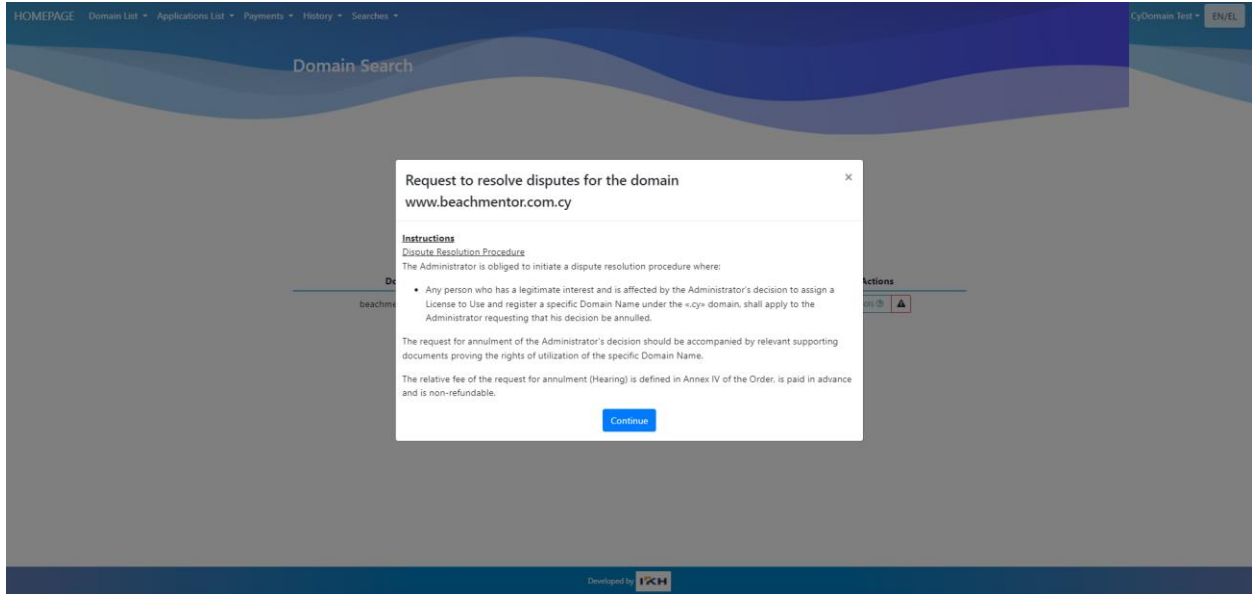
3. Press the “Dispute Resolution Procedure” button under the “Actions” column



This screenshot is identical to the previous one, but with a red box highlighting the 'Dispute Resolution procedure' button in the 'Actions' column of the search results table.

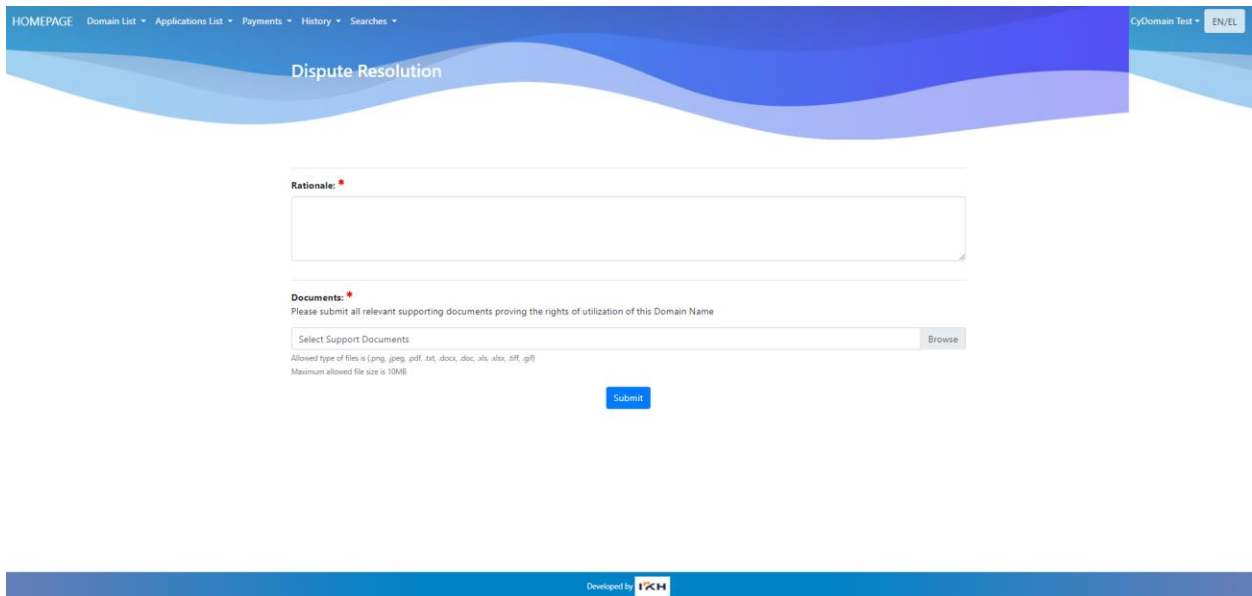
Domain	Status	Description	Actions
beachmentor.com.cy	Not Available		Whois ⓘ ⚠ Dispute Resolution procedure

4. The Window below will be displayed on your screen

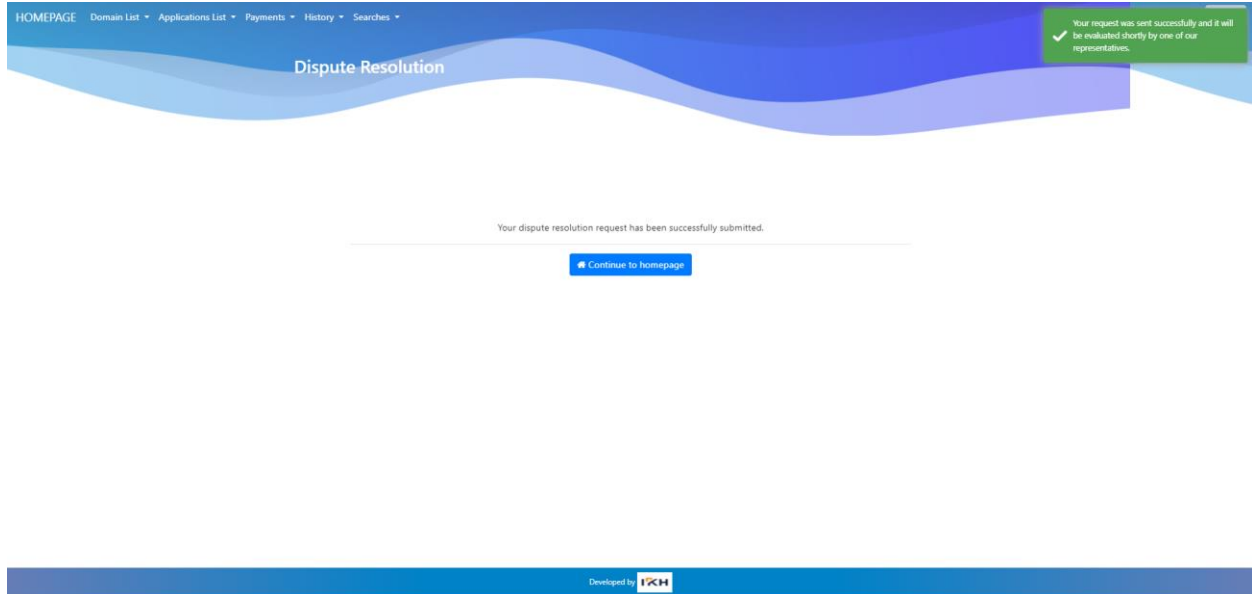


Press "Continue"

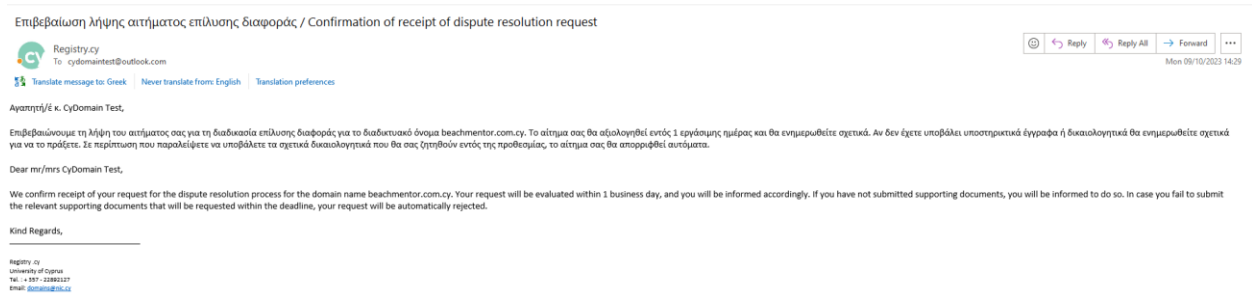
5. Provide the information requested below and press "Submit"



6. Upon submission the message below will be displayed on your screen



And the email below will be sent by the System to your email account



7. The request is evaluated within one working day. When approved, the relevant “Dispute Resolution Fee” must be paid within 5 working days from email notification date.

If additional supporting documents are required, the person who submitted the request for Dispute Resolution will be notified accordingly by email. Additional supporting documents must be submitted within 5 working days.

In the event the above documents are not submitted within the 5-working days period, the request will be rejected automatically by the system.

8. Registry .cy, within one (1) working day of payment receipt, will send all supporting documents to the current owner of the domain name and invite him within ten (10) working days to reply back his positions, by also notifying these positions to the person who submitted the Dispute Resolution Procedure.
9. On receipt of the domain name current owner's positions, the person who submitted the Dispute Resolution request may respond to Registry .cy within five (5) working days by notifying his positions also to the current owner.
10. If supporting documentation is sufficient for Registry .cy, the decision is executed within ten (10) working days and it is notified to the interested parties and the Commissioner